

Contact

kevin@rcmstaff.com

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(LinkedIn)

Top Skills

CollaborateMD Telehealth Software
Management
Operations

Languages

English

Certifications

Google IT Support Specialization
Certified Professional Practice
Manager (CPPM)
Certified Professional Coder (CPC)

Kevin Jamito, CPC, CPB, CPPM, CRCR, CHBME

Medical Biller Medical Coder Practice Manager
Cebu, Central Visayas, Philippines

Summary

With 17 years in US Healthcare RCM, I founded RCM Staff™ BPO to deliver high-quality, reliable backend support to billing offices, EHR vendors, and physician practices.

I help medical billing companies and healthcare providers streamline their revenue cycle with cost-effective outsourcing services.

Eligibility & Benefits Verification
Release of Information
Medical Coding
Medical Billing
AR Follow-up & Denials Management
HIPAA-Compliant People, Process & Tools

Let's connect! Visit <https://rcmstaff.com> or message me to explore how we can help your business scale efficiently.

Experience

RCM Staff BPO
Founder
January 2024 - Present (1 year 11 months)
Philippines

RCM Staff™ BPO is a registered business in the Philippines that specializes in US Healthcare Outsourcing in the field of Medical Billing, Medical Coding and Revenue Cycle Management.

WRS Health
Medical Billing Manager
March 2013 - February 2025 (12 years)

Manages overall RCM process of medical offices in the field of ENT, Behavioral Health & specialties.

Manages staffing and operations of the team of claims representatives working on Claims Creation, Rejections, Payment Posting, AR and Denial Management.

Abacuz Global Solutions (AGS Billing)

Operations Manager

September 2014 - December 2019 (5 years 4 months)

Remote

Abacuz Global Solutions (AGS Billing) provides staffing and administrative services to medical practices and medical billing companies in the US.

Our leadership have combined experience of 20 years in US Healthcare Outsourcing.

We provide Outsourced Staffing/Human Resource solutions in Revenue Cycle Management and Customer Relationship Management. We deploy Medical Billers, Medical Coders, Accounts Receivable Specialists, Payment Posters/ Medical & Accounting Data Entry Specialists, On-phone Medical Claims/ Benefits Representatives and Virtual Assistants.

SPi Healthcare

Quality Assurance Specialist

April 2012 - March 2013 (1 year)

Region VII - Central Visayas, Philippines

- >Audited on and off phone interactions between Customer Service representatives and medical office staffs and patients regarding Medical Billing & Coding inquiries

- >Performed Reporting and Analysis

- >Helped streamlined company processes and compliance and collaborated with Training and Operations

- >Performed Root Cause Analysis and Action Planning

TeleTech

4 years 4 months

Operations Team Leader (US Healthcare)

January 2011 - April 2012 (1 year 4 months)

Region VII - Central Visayas, Philippines

- >Supervised a team of Level II Medical Provider Care representatives

- >Performed Root Cause Analysis, Action Planning and Coaching, Handled Escalated Calls and Client Requests

- >Handled the Pioneering pilot teams of Level 2 agents

>Supervised a team of Quality-challenged agents and successfully transitioned them to performing agents

QA Specialist (US Healthcare)

March 2009 - December 2011 (2 years 10 months)

Philippines

>Responsible for auditing phone interaction between representatives and medical office staffs regarding patient eligibility, benefits, claim status and denials.

>Performed reporting, Data Analysis, Client Calibration and Process Improvement

Benefits and Claims Representative (US Healthcare)

January 2008 - March 2009 (1 year 3 months)

Region VII - Central Visayas, Philippines

>Top 1 Agent for Four (4) consecutive months

>Answered phone inquiries from US-based medical providers regarding patient's Eligibility, Benefits & Claim Denials

>Promoted as a senior agent in less than a year. My task was to verify other agents' calls and transactions to spot coaching opportunities

Education

University of San Jose - Recoletos

Bachelor of Business Administration (BBA), Human Resources Development · (2015 - 2016)

Negros Oriental State University

Bachelor of Science (BS), Electrical and Electronics Engineering · (2005 - 2007)